

From: Easterling, Deborah
Sent: Monday, January 14, 2019 11:06 AM
To: 'Scarlett M Williams-Skinner'
Subject: RE: Carolina Water Service Docket #2018-361-S

Dear Christopher and Scarlett Skinner,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks - <https://dms.psc.sc.gov/Web/Dockets/Detail/116914>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
Executive Assistant
Public Service Commission of South Carolina
803-896-5133

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JAN 15 2019

PSC SC
CLERK'S OFFICE

From: Scarlett M Williams-Skinner [mailto:_____
Sent: Friday, January 11, 2019 5:37 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Carolina Water Service Docket #2018-361-S

Dear Sir and/or Madam:

I am writing to you this evening in reference to the letter that we received in the mail from Utilities, Inc/Carolina Water Service and am in protest of their "Application to Charge Actual Cost for Pumping Interceptor Tanks: Docket Number 2018-361-S". We live in Irmo and have City of Columbia Water Services but have to have our sewer services through CWS and Utilities Inc. (which makes absolutely no sense whatsoever, but i digress). Recently our water bill went up due to some new changes within the city, then they sent something in the mail a few weeks ago that says that they are going to charge us for newer, up to date, digital water meters, which is likely only going to raise the water bill yet again and now we receive a letter that is asking for customers to pay to have their own tanks cleaned.

Why isn't that already being done by the company that is providing the service to avoid any additional costs or future problems and what exactly are we as customers paying for? Like I stated before, we have 2 separate bills, one for water and one for sewer, between the 2 of these companies, they are already getting more than their fair share and I know that if we get 2 bills then everyone else in our neighborhood is too, which means that all these services are already being paid for. Enough is enough.

We've lived in this neighborhood for 5 years and never once have we even seen a Utilities, Inc./CWS truck or employee. Not even a City of Columbia Meter Reader. I don't think that its right for them to decide to bill the very same people, who are already paying for their services anyway, an additional cost for services that may or may not be necessary. That is what we are already paying for. If the company has neglected the responsibilities to get to this point, then they should be the ones that pay the costs, not the customers that are already paying for their services.

This application/docket should not be approved and CWS should be held responsible for their own costs, not the customers. It's time that companies start taking care of the people that keep them in business, not overcharging them for nonsense.

Thank you for you time,

Christopher and Scarlett Skinner

Irmo SC 29063

ail.com